

Two applications of Bayesian networks

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Contents:

- **Bayesian networks** and the tasks solved with them
- Building “good” **strategies** using Bayesian network models
- Application 1: **Adaptive testing**
- Application 2: **Decision-theoretic troubleshooting**

Bayesian network

- a directed acyclic graph $G = (V, E)$
- each node $i \in V$ corresponds one random variable X_i with a finite set \mathbb{X}_i of mutually exclusive states
- $pa(i)$ denotes the set of parents of node i in graph G
- to each node $i \in V$ corresponds a conditional probability table $P(X_i \mid (X_j)_{j \in pa(i)})$
- the DAG implies conditional independence relations between $(X_i)_{i \in V}$
- d-separation (Pearl, 1986) can be used to read the CI relations from the DAG

Using the **chain rule** we have that:

$$P((X_i)_{i \in V}) = \prod_{i \in V} P(X_i \mid X_{i-1}, \dots, X_1)$$

Assume an **ordering** of $X_i, i \in V$ such that if $j \in pa(i)$ then $j < i$.
From the DAG we can read **conditional independence** relations

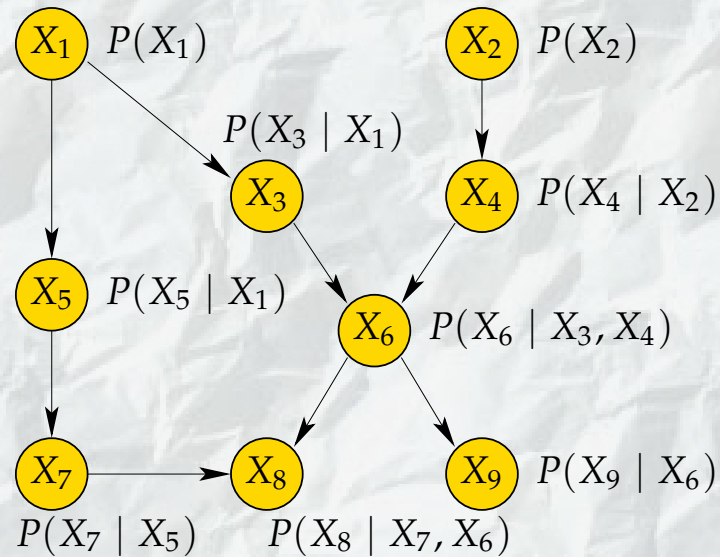
$$X_i \perp\!\!\!\perp X_k \mid (X_j)_{j \in pa(i)} \quad \text{for } i \in V \text{ and } k < i \text{ and } k \notin pa(i)$$

Using the conditional independence relations from the DAG we get

$$P((X_i)_{i \in V}) = \prod_{i \in V} P(X_i \mid (X_j)_{j \in pa(i)}) .$$

It is the joint probability distribution represented by the **Bayesian network**.

Example:



$$\begin{aligned} P(X_1, \dots, X_9) &= \\ &= P(X_9 | X_8, \dots, X_1) \cdot P(X_8 | X_7, \dots, X_1) \cdot \dots \cdot P(X_2 | X_1) \cdot P(X_1) \\ &= P(X_9 | X_6) \cdot P(X_8 | X_7, X_6) \cdot P(X_7 | X_5) \cdot P(X_6 | X_4, X_3) \\ &\quad \cdot P(X_5 | X_1) \cdot P(X_4 | X_2) \cdot P(X_3 | X_1) \cdot P(X_2) \cdot P(X_1) \end{aligned}$$

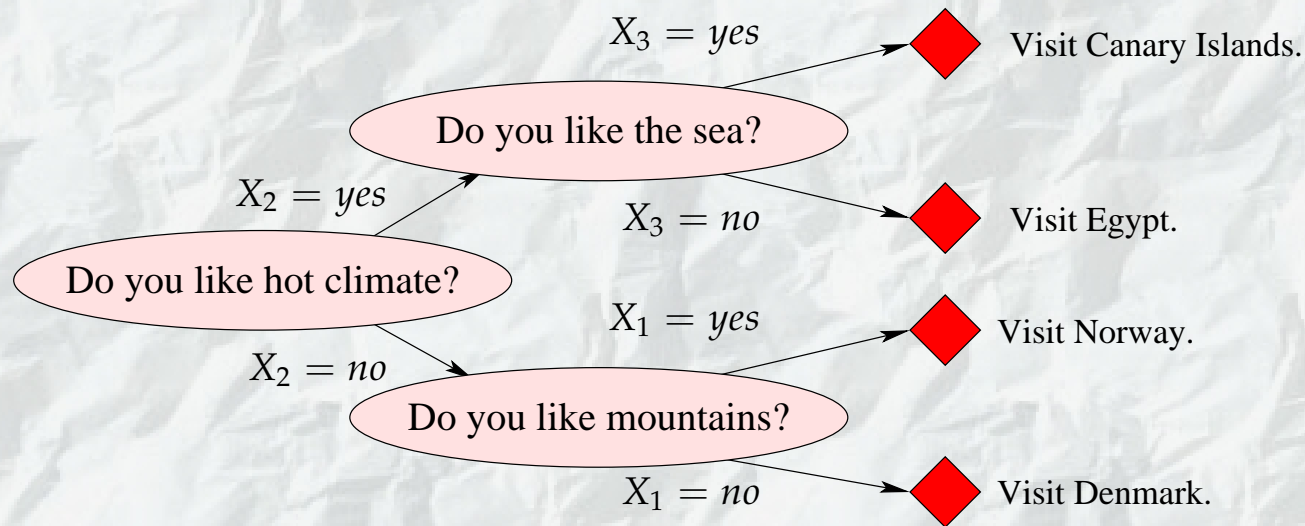
Typical use of Bayesian networks

- to **model** and **explain** a domain.
- to **update beliefs** about states of certain variables when some other variables were observed, i.e., computing conditional probability distributions, e.g., $P(X_{23} | X_{17} = \text{yes}, X_{54} = \text{no})$.
- to find **most probable configurations** of variables
- to support **decision making** under uncertainty
- to find good **strategies** for solving tasks in a domain with uncertainty.

Example 1: asia.net

Example 2: mildew4.net

Strategy: “Holiday advisor”

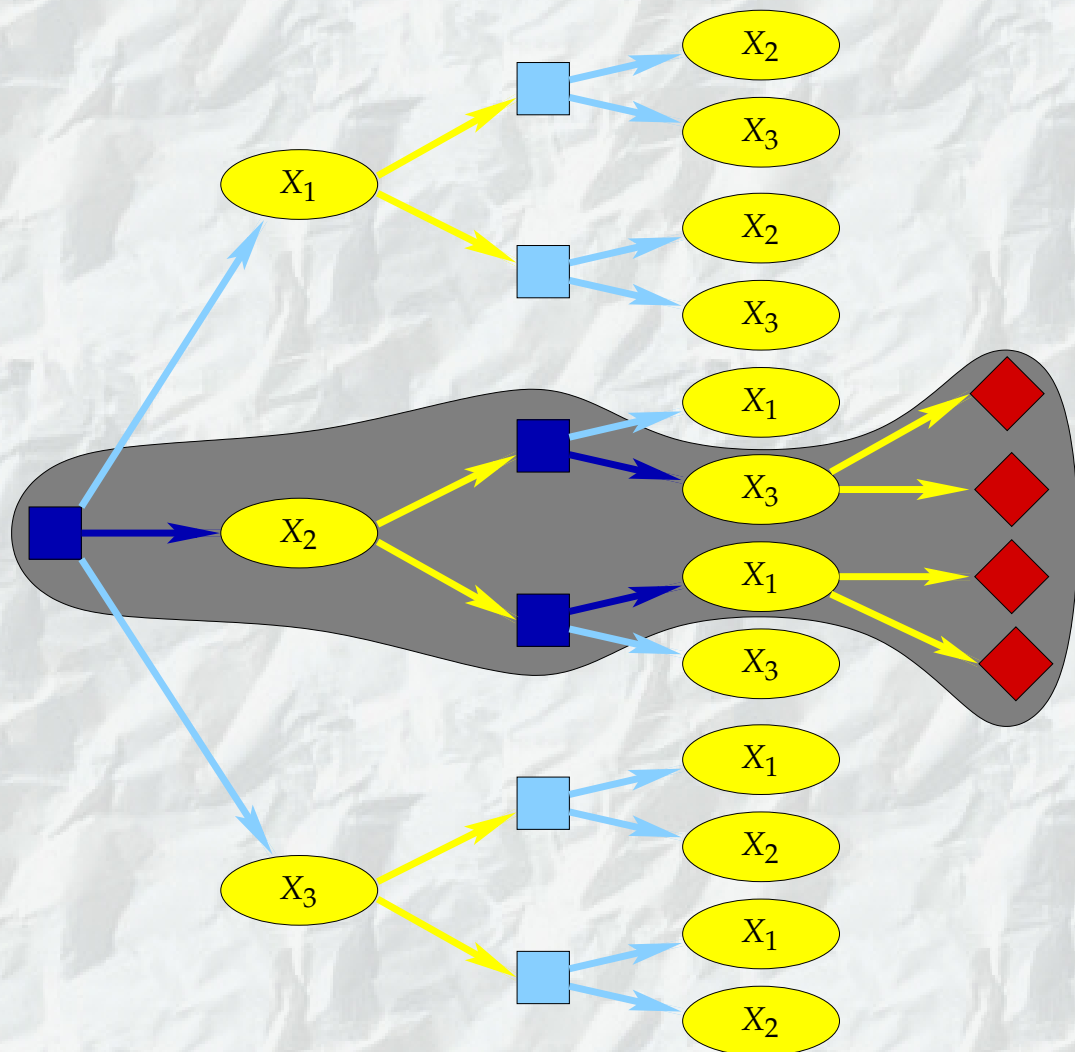


For all nodes n of a strategy s we have defined:

- **evidence** \mathbf{e}_n , i.e. outcomes of steps performed to get to node n ,
- **probability** $P(\mathbf{e}_n)$ of getting to node n , and
- **utility** $f(\mathbf{e}_n)$ being a real number.

Let $\mathcal{L}(s)$ be the set of terminal nodes of strategy s .

Expected utility of strategy is $E_f(s) = \sum_{\ell \in \mathcal{L}(s)} P(\mathbf{e}_\ell) \cdot f(\mathbf{e}_\ell)$.



Strategy s^* is **optimal** iff it maximizes its expected utility.

Strategy s is **myopically optimal** iff each step of strategy s is selected so that it maximizes expected utility after the selected step is performed (*one step look ahead*).

Application 1: Adaptive test of basic operations with fractions

Examples of tasks:

$$T_1: \left(\frac{3}{4} \cdot \frac{5}{6}\right) - \frac{1}{8} = \frac{15}{24} - \frac{1}{8} = \frac{5}{8} - \frac{1}{8} = \frac{4}{8} = \frac{1}{2}$$

$$T_2: \frac{1}{6} + \frac{1}{12} = \frac{2}{12} + \frac{1}{12} = \frac{3}{12} = \frac{1}{4}$$

$$T_3: \frac{1}{4} \cdot 1\frac{1}{2} = \frac{1}{4} \cdot \frac{3}{2} = \frac{3}{8}$$

$$T_4: \left(\frac{1}{2} \cdot \frac{1}{2}\right) \cdot \left(\frac{1}{3} + \frac{1}{3}\right) = \frac{1}{4} \cdot \frac{2}{3} = \frac{2}{12} = \frac{1}{6} \cdot$$

Elementary and operational skills

CP Comparison (common numerator or denominator) $\frac{1}{2} > \frac{1}{3}, \frac{2}{3} > \frac{1}{3}$

AD Addition (comm. denom.) $\frac{1}{7} + \frac{2}{7} = \frac{1+2}{7} = \frac{3}{7}$

SB Subtract. (comm. denom.) $\frac{2}{5} - \frac{1}{5} = \frac{2-1}{5} = \frac{1}{5}$

MT Multiplication $\frac{1}{2} \cdot \frac{3}{5} = \frac{3}{10}$

CD Common denominator $\left(\frac{1}{2}, \frac{2}{3}\right) = \left(\frac{3}{6}, \frac{4}{6}\right)$

CL Cancelling out $\frac{4}{6} = \frac{2 \cdot 2}{2 \cdot 3} = \frac{2}{3}$

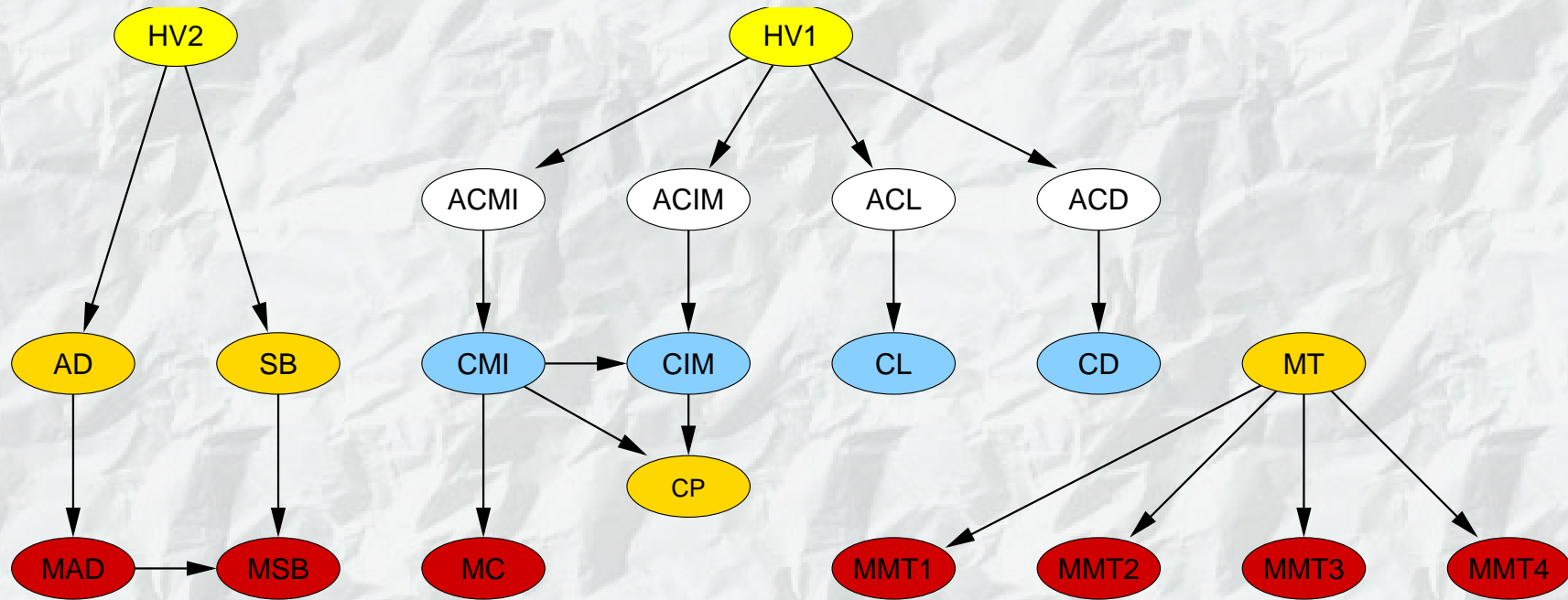
CIM Conv. to mixed numbers $\frac{7}{2} = \frac{3 \cdot 2 + 1}{2} = 3\frac{1}{2}$

CMI Conv. to improp. fractions $3\frac{1}{2} = \frac{3 \cdot 2 + 1}{2} = \frac{7}{2}$

Misconceptions

Label	Description	Occurrence
MAD	$\frac{a}{b} + \frac{c}{d} = \frac{a+c}{b+d}$	14.8%
MSB	$\frac{a}{b} - \frac{c}{d} = \frac{a-c}{b-d}$	9.4%
MMT1	$\frac{a}{b} \cdot \frac{c}{b} = \frac{a \cdot c}{b}$	14.1%
MMT2	$\frac{a}{b} \cdot \frac{c}{b} = \frac{a+c}{b \cdot b}$	8.1%
MMT3	$\frac{a}{b} \cdot \frac{c}{d} = \frac{a \cdot d}{b \cdot c}$	15.4%
MMT4	$\frac{a}{b} \cdot \frac{c}{d} = \frac{a \cdot c}{b+d}$	8.1%
MC	$a \frac{b}{c} = \frac{a \cdot b}{c}$	4.0%

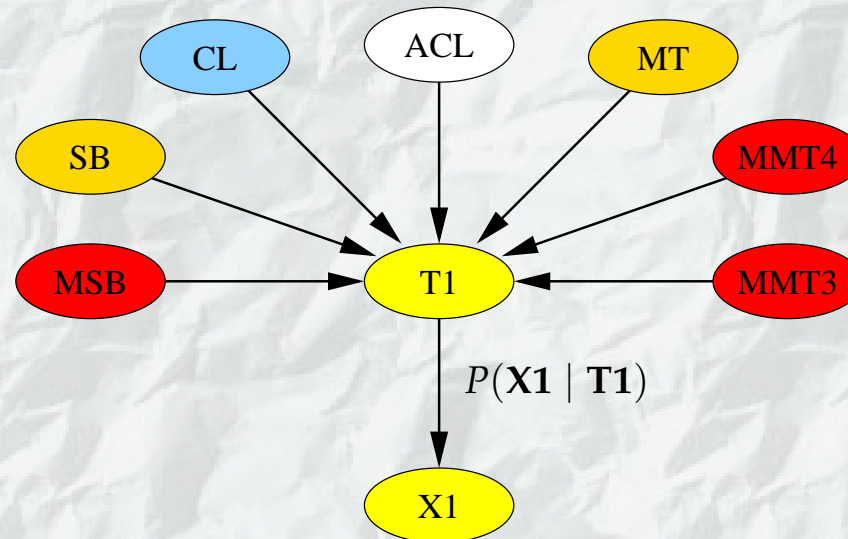
Student model



Evidence model for task $T1$

$$\left(\frac{3}{4} \cdot \frac{5}{6}\right) - \frac{1}{8} = \frac{15}{24} - \frac{1}{8} = \frac{5}{8} - \frac{1}{8} = \frac{4}{8} = \frac{1}{2}$$

$T1 \Leftrightarrow MT \ \& \ CL \ \& \ ACL \ \& \ SB \ \& \ \neg MMT3 \ \& \ \neg MMT4 \ \& \ \neg MSB$

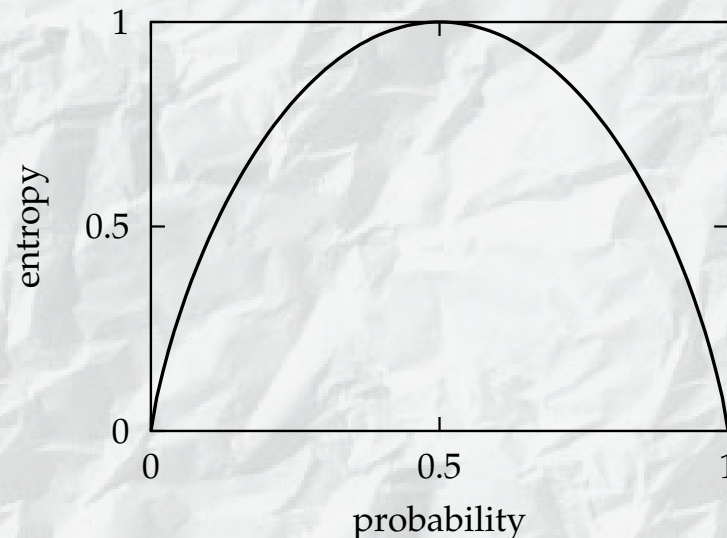


Hugin: model-hv-2.net

Using information gain as the utility function

“The lower the entropy of a probability distribution the more we know.”

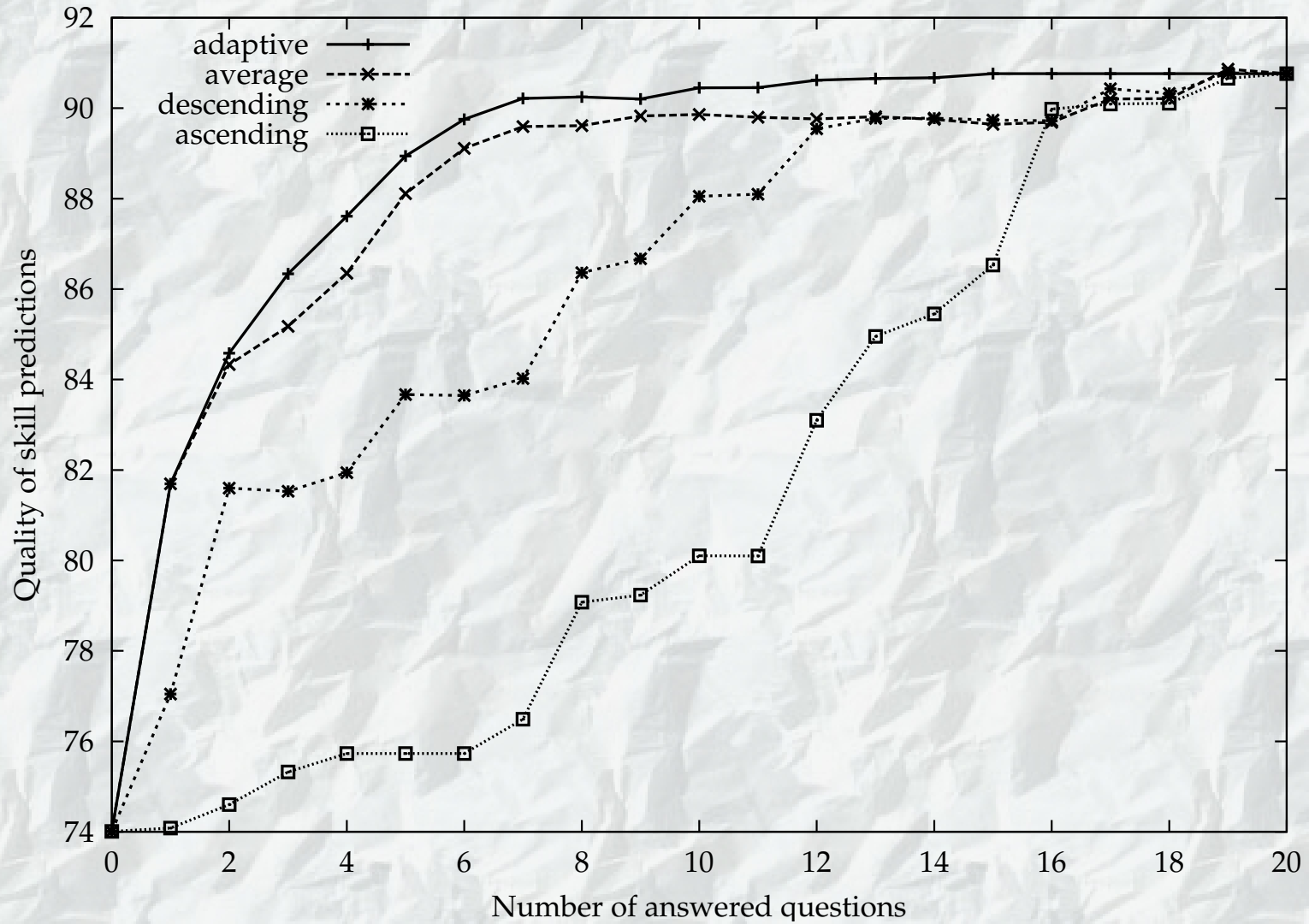
$$H(P(\mathbf{X})) = - \sum_{\mathbf{x}} P(\mathbf{X} = \mathbf{x}) \cdot \log P(\mathbf{X} = \mathbf{x})$$



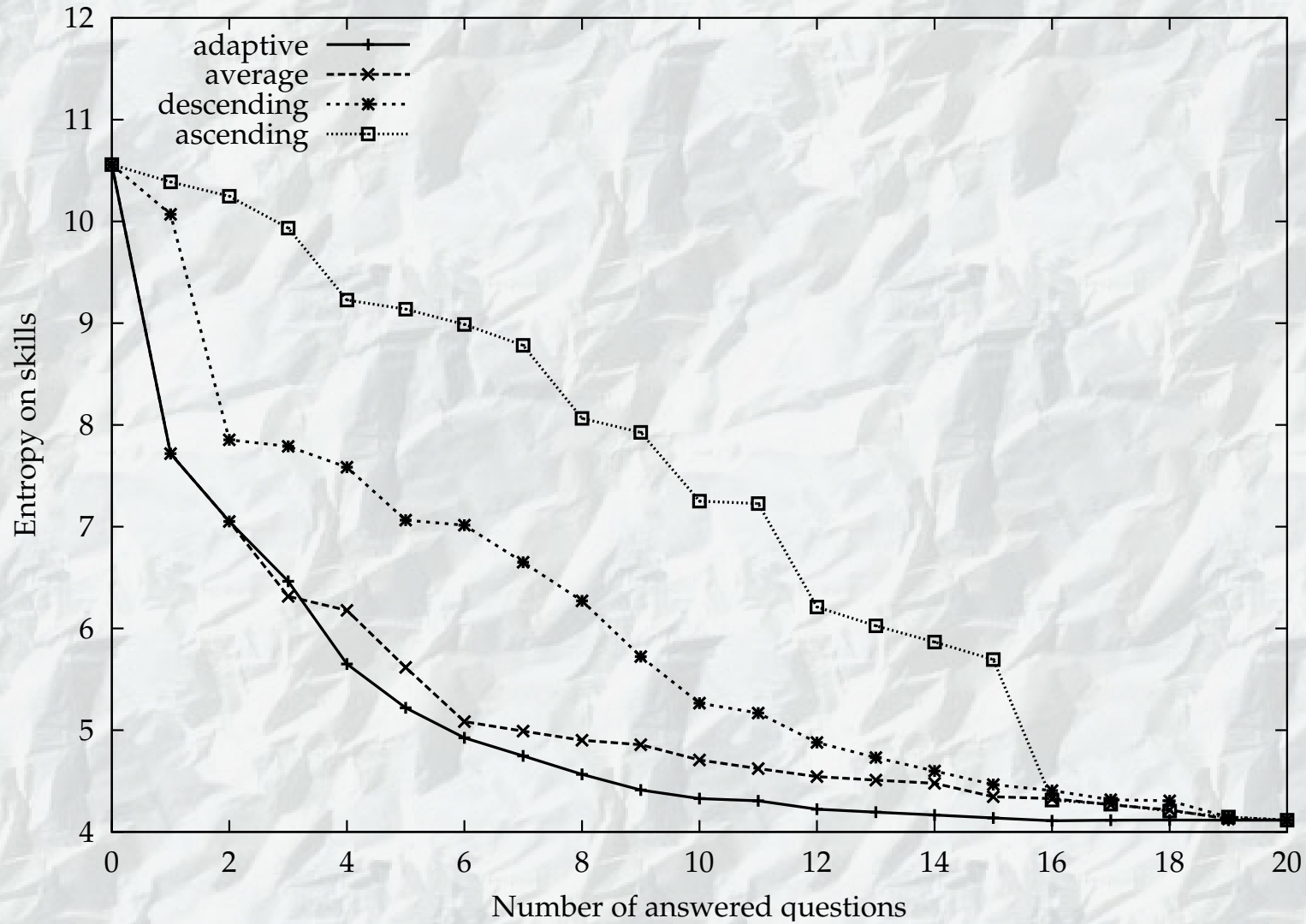
Information gain in a node n of a strategy

$$IG(\mathbf{e}_n) = H(P(\mathbf{S})) - H(P(\mathbf{S} | \mathbf{e}_n))$$

Skill Prediction Quality



Total entropy of probability of skills



Application 2: Troubleshooting

The screenshot shows a web browser window titled "Virtual Classroom - Room hpvc-r003 - Microsoft Internet Explorer". The main content area displays a "Technology Forum" slide titled "Steve Whitman Slide 1 of 3". A "Private Chat" window is open, showing a conversation between "Dr. Help" and "Sarah Mitchell". The chat text is as follows:

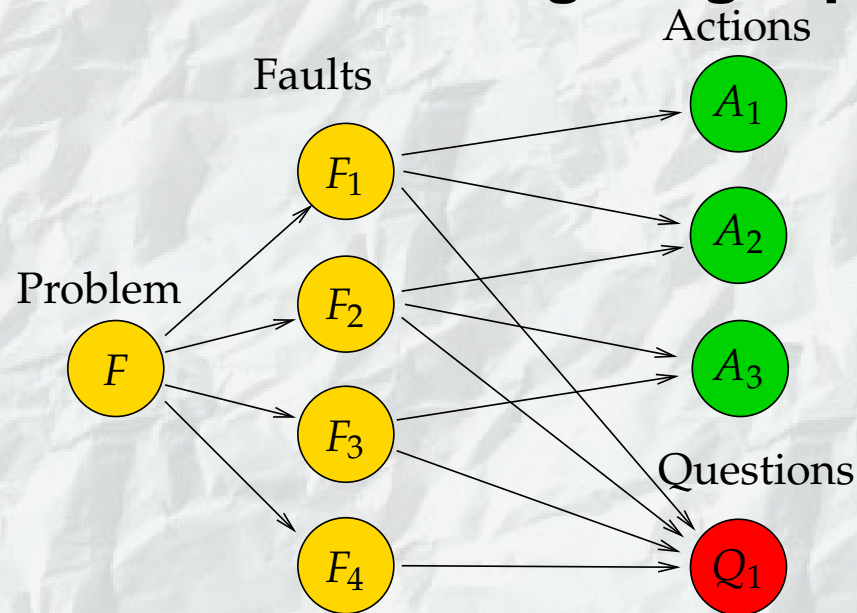
Dr. Help: Can I help you with a problem?
Sarah Mitchell: Yes. I'm printing class notes and the images are way too light.
Dr. Help: What kind of printer are you using?
Sarah Mitchell: I have a LaserJet 5Si
Dr. Help: Good... I don't like other brands very much, you know. Anyway... So the print images are too light?
Sarah Mitchell: Yes
Dr. Help: I'll share a few things we can do to diagnose the problem:
First we'll check to make sure the "Economode" setting is not on.
Dr. Help: Now try printing again...
Did that solve the problem?

At the bottom of the chat window, there is a "Warning: Applet Window" and navigation buttons for "Group Chat", "Handouts", and "URL Links".

To check "Economode" setting:

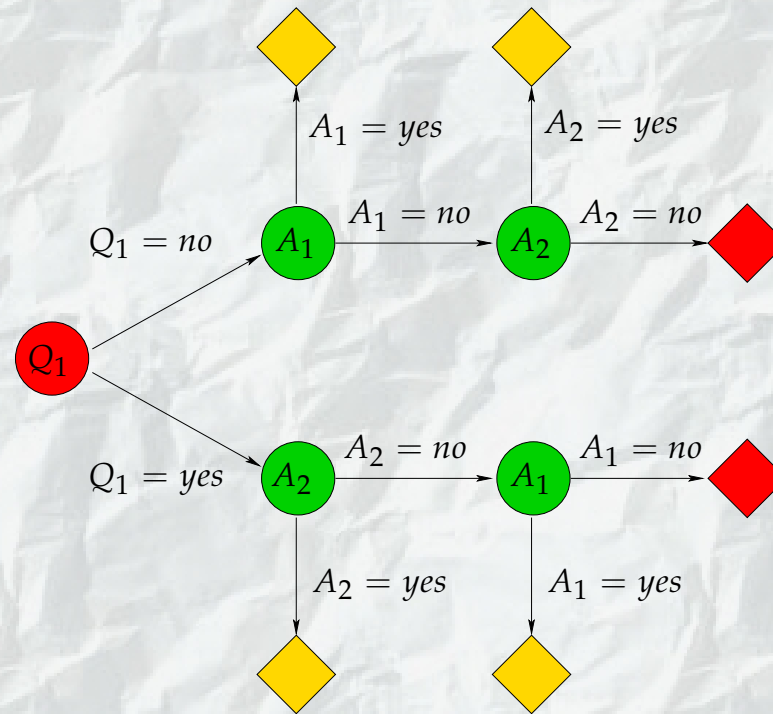
- Click on: Start -> Settings -> Printers
- Right click on the LJ5Si printer icon.
- Click on document details.
- Click on the advanced tab
- Change Economode from ON to OFF, if applicable

Application 2: Troubleshooting - Light print problem



- **Problems:** F_1 Distribution problem, F_2 Defective toner, F_3 Corrupted dataflow, and F_4 Wrong driver setting.
- **Actions:** A_1 Remove, shake and reseal toner, A_2 Try another toner, and A_3 Cycle power.
- **Questions:** Q_1 Is the configuration page printed light?

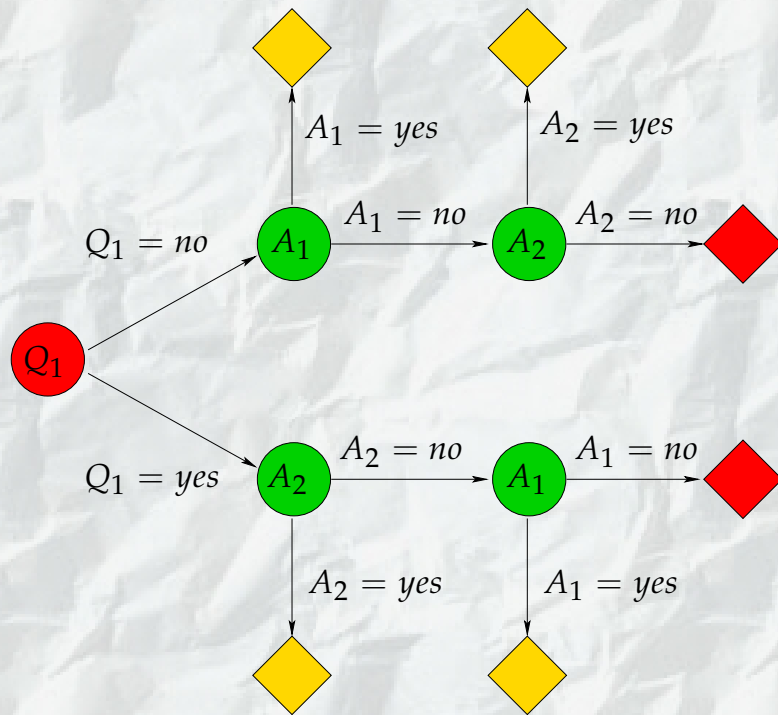
Troubleshooting strategy



The task is to find a strategy $s \in \mathcal{S}$ minimising **expected cost of repair**

$$E_{CR}(s) = \sum_{\ell \in \mathcal{L}(s)} P(\mathbf{e}_\ell) \cdot (t(\mathbf{e}_\ell) + c(\mathbf{e}_\ell)) .$$

Expected cost of repair for a given strategy



$$\begin{aligned}
 E_{CR}(\mathbf{s}) = & \\
 & P(Q_1 = no, A_1 = yes) \cdot (c_{Q_1} + c_{A_1}) \\
 & + P(Q_1 = no, A_1 = no, A_2 = yes) \cdot (c_{Q_1} + c_{A_1} + c_{A_2}) \\
 & + P(Q_1 = no, A_1 = no, A_2 = no) \cdot (c_{Q_1} + c_{A_1} + c_{A_2} + c_{CS}) \\
 & + P(Q_1 = yes, A_2 = yes) \cdot (c_{Q_1} + c_{A_2}) \\
 & + P(Q_1 = yes, A_2 = no, A_1 = yes) \cdot (c_{Q_1} + c_{A_2} + c_{A_1}) \\
 & + P(Q_1 = yes, A_2 = no, A_1 = no) \cdot (c_{Q_1} + c_{A_2} + c_{A_1} + c_{CS})
 \end{aligned}$$

Demo: headache_problem

Commercial applications of Bayesian networks in educational testing and troubleshooting

- **Hugin Expert A/S.**
software product: Hugin - a Bayesian network tool.
<http://www.hugin.com/>
- **Educational Testing Service (ETS)**
the world's largest private educational testing organization
Research unit doing research on adaptive tests using Bayesian networks: <http://www.ets.org/research/>
- **SACSO Project**
Systems for Automatic Customer Support Operations
- research project of Hewlett Packard and Aalborg University.
The troubleshooter offered as DezisionWorks by Dezide Ltd.
<http://www.dezide.com/>